Istibyani

WORKING REMOTELY

SURVEY

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PARTICIPANTS
FROM THE MENA REGION

968

AGE

18 - 25 years

16%

36 - 45 years

27%

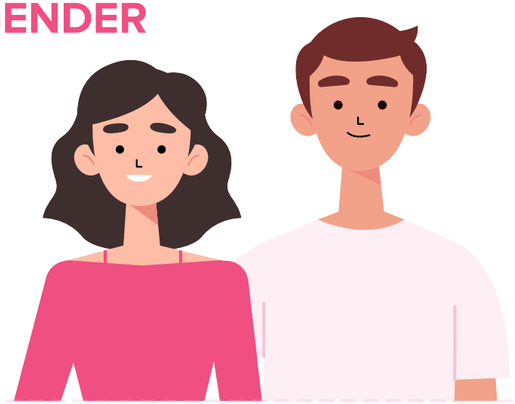
26 - 35 years

42%

More than 45 years

16%

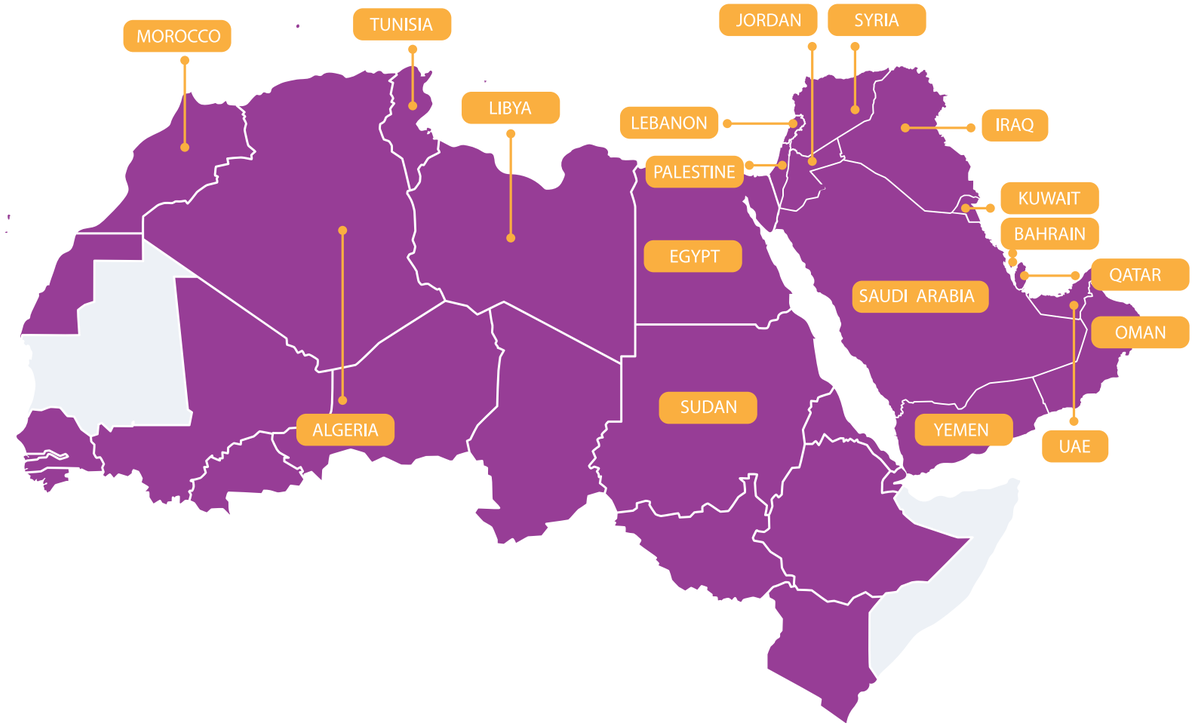
GENDER



59%

41%

COUNTRY OF RESIDENCE



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SIZE OF THE COMPANY WHERE PARTICIPANTS CURRENTLY WORK

- **11%** Less than **10 people**
- **22%** Between **10 and 50 people**
- **14%** Between **51 and 100 people**
- **14%** Between **101 and 500 people**
- **25%** Over **500** people
- **15%** I own my personal business / Freelancer

PARTICIPANTS CURRENTLY WORKING REMOTELY (PART OR FULL TIME)

- Yes **88%**
- No **12%**

PARTICIPANTS PREFER WORKING IN THE OFFICE INSTEAD OF WORKING REMOTELY

- Yes **53%**
- No **47%**

TOP INDUSTRIES THAT SUPPORT REMOTE WORKING

- Administration/ General Staff
- Creative/ Design
- Customer Service /Client Service
- Management
- Market Research
- Marketing
- Sales/Business Development
- Information technology
- Education

WHY DO PARTICIPANTS WORK REMOTELY

- My organization provides the flexibility and freedom **56%**
- I am required to **44%**

REMOTE WORK SCHEDULE

- Regular start and end time **37%**
- Flexible hours **63%**

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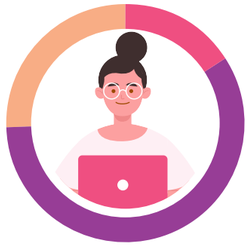
WHERE DO PARTICIPANTS WORK REMOTELY FROM

- Home **86%**
- Coffee shops **2%**
- Business center **6%**
- Other Last Option **7%**

WHAT DO PARTICIPANTS USUALLY WEAR WHEN WORKING REMOTELY

- I dress up like I am going to the office **24%**
- Only the top half **3%**
- I keep it Casual **42%**
- I prefer cozier clothes **31%**

ARE PARTICIPANTS LESS PRODUCTIVE, EQUALLY PRODUCTIVE, OR MORE PRODUCTIVE THAN WORKING IN THE OFFICE



- less productive **20.4%**
- Equally productive **47.3%**
- More productive **32.3%**

WHEN WORKING REMOTELY, DO PARTICIPANTS WORK LESS OR MORE HOURS THAN WORKING IN THE OFFICE

- Less **27%**
- Same **42%**
- More **31%**

- Are in regular contact with their team and managers **92%**
- Established a good work routine **84%**
- Feel trusted to work from home **94%**
- Have a suitable workspace **88%**
- Enjoy working remotely **77%**
- Recommend remote work to others **78%**
- Have a healthy work/life balance when working remotely **58%**
- Feel their organization is providing them with the proper support **73%**

REGULARLY ATTEND VIRTUAL MEETINGS WITH THEIR TEAM OR CLIENTS

74%

TOP CHALLENGES OF VIRTUAL MEETINGS

- Connection and audio quality **75%**
- Stay engaged **42%**
- Scheduling **38%**

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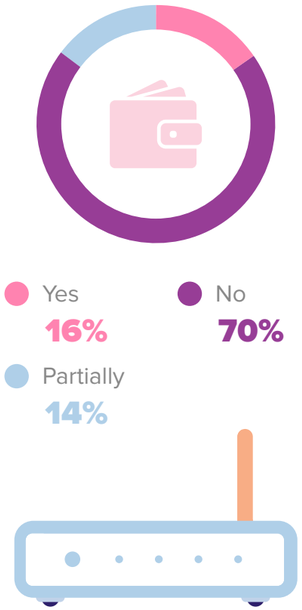
BIGGEST BENEFITS PARTICIPANTS SEE WITH WORKING REMOTELY

- Fixability to work from anywhere **64%**
- Less time spent commuting **54%**
- Ability to have flexible schedule **52%**
- Ability to spend more time with family **42%**
- Better work-life balance **42%**

BIGGEST DIFFICULTIES PARTICIPANTS SEE WITH WORKING REMOTELY

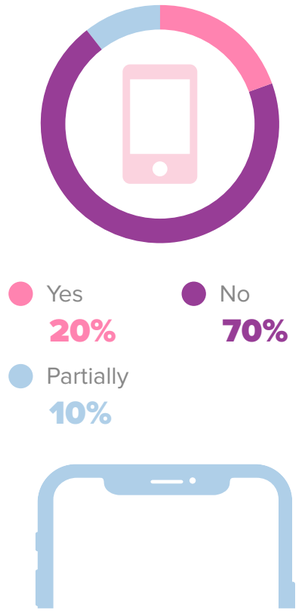
- Loneliness/ lack of human interaction **48%**
- Technology hiccups (Internet, hardware, software ..etc) **45%**
- Not being able to meet with someone without having to schedule a call **36%**
- Collaboration and communication **30%**
- Not being able to unplug / working too much **25%**

DOES YOUR COMPANY PAY FOR YOUR INTERNET?



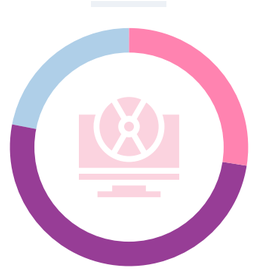
- Yes **16%**
- No **70%**
- Partially **14%**

DOES YOUR COMPANY PAY FOR YOUR CELL PHONE



- Yes **20%**
- No **70%**
- Partially **10%**

DOES YOUR COMPANY PROVIDE YOU WITH THE MATERIALS, SOFTWARE AND EQUIPMENT'S YOU NEED TO PERFORM EFFECTIVELY AT HOME/REMOTELY?



- Yes **28%**
- No **50%**
- Partially **22%**

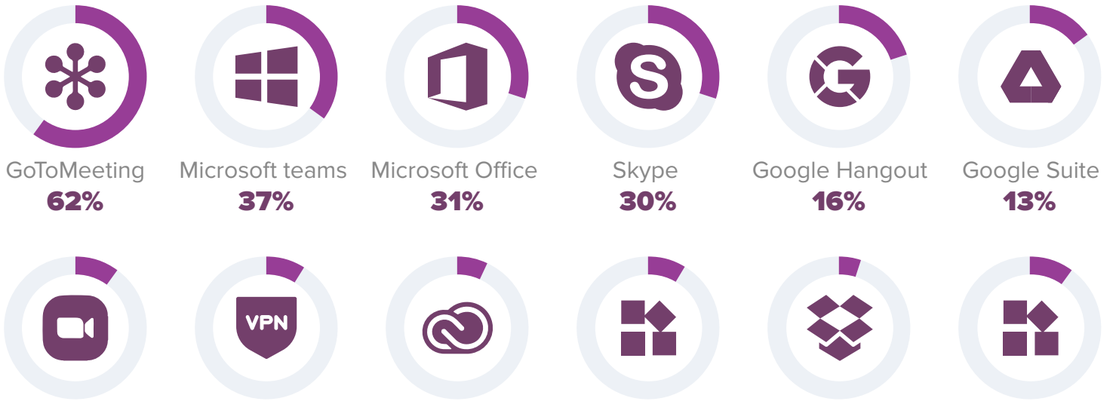
WHAT DO EMPLOYEES NEED TO BE MORE PRODUCTIVE WHILE WORKING REMOTELY

- Proper software/hardware and equipment's **66%**
- Training and learning **54%**
- Flexibility in work hours **52%**
- Create a hard line between work and home **50%**
- Help in building relations between teams **42%**

TOP 5 THINGS THAT HELP PARTICIPANTS IN THEIR REMOTE WORK ENVIRONMENT

- Good internet service **83%**
- A dedicated space/privacy **71%**
- Proper equipment and software (Keyboard, mouse, headset, Skype ..etc) **50%**
- Proper work surface **37%**
- A good chair **30%**

TOOLS/PROGRAMS NECESSARY FOR THE PARTICIPANTS WHILE WORKING REMOTELY



- GoToMeeting **62%**
- Microsoft teams **37%**
- Microsoft Office **31%**
- Skype **30%**
- Google Hangout **16%**
- Google Suite **13%**
- Zoom **8%**
- VPN **7%**
- Adobe Cloud **7%**
- Other **6%**
- Dropbox **5%**
- Other **10%**

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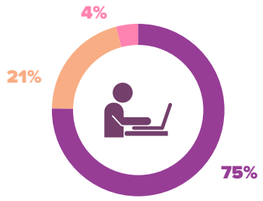
METHODS THAT PARTICIPANTS USE TO STAY CONTACT WITH THE TEAM OR CLIENTS

- Instant Messaging (WhatsApp, Slack, Microsoft Teams, etc.) — 71%
- Email — 65%
- Phone calls — 55%
- Video Call (Zoom, Microsoft Teams, Skype, Facetime, etc.) — 43%
- Social media — 37%

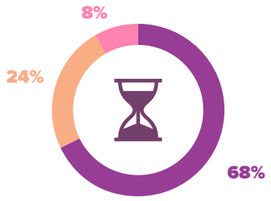
HOW PARTICIPANTS ANTICIPATE THE OFFICES SPACE NEEDS WILL BE DIFFERENT AFTER 2 YEAR FROM NOW

- Reduced — 36%
- The same — 22%
- Increased — 24%
- I'm not sure — 18%

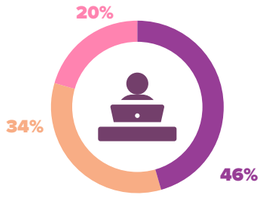
TO WHAT EXTENT DO PARTICIPANTS AGREE OR DISAGREE TO THE BELOW STATEMENT ABOUT WORKING REMOTELY?



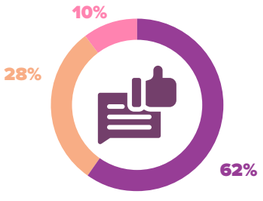
I know what is expected of me while working remotely



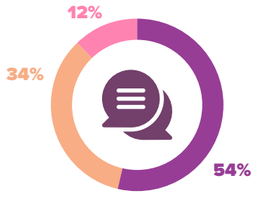
I am informed about important changes at work in a timely manner



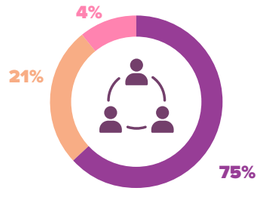
My work is free from unnecessary interruptions and disruptions



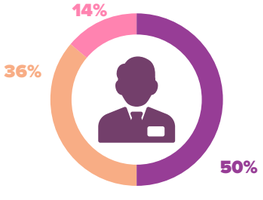
I receive useful and timely feedback from my manager



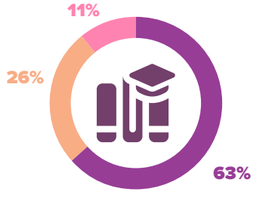
My organization provides clear and effective communication channels and plan



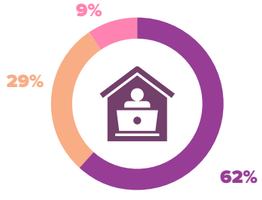
I can connect with my direct manager as well as if I were in the office



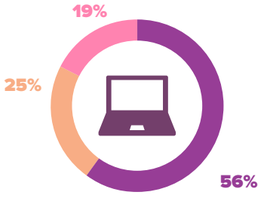
I feel I am getting enough support from my direct manager



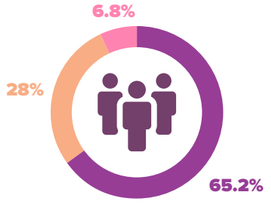
I feel that I can easily reach my colleagues



I am able to create a hard line between work and home



Working remotely is less stressful



Our organization welcomes new methods of working and communicating to improve team productivity

- Agree
- Neutral
- Disagree

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